TIMOTHY E SCANLON

August 16, 2000

BRADFORD M. GEARINGER

MICHAEL I. DEL MEDICO

Jeffrey S. Wilkof, Mediator

Mediator's Office

Fourth Flour, Stark County Courthouse

Canton, Ohio 44702

Re: Ann Huzyak vs. Nationwide Insurance

MARK HILKERT

PATRICK I. HART

Dear Jeff:

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I was reminded again today what a superb job you did mediating Ann's case. It could not have been accomplished without your willingness to explore a number of different approaches to solving the numerous problems presented by this case. To call your solution "innovative" would be a gross understatement. On behalf of myself, Kevin Hardman, and especially Ann, thank you again for your time and energy.

ROBERT A. ROYER

I look forward to seeing you in the future.

MAURA E SCANLON

KEVIN P. HARDMAN

Best regards,

Michael J. Del Medico

JOHN F HILL

MJD/kat

JOHN T. SCANLON

MELINDA E SMITH

VICTORIA D. BARTO