

July 23, 2009

Jeffrey Wilkof, Esq. Attorneys Mediation Services, LLC 124 15<sup>th</sup> Street N.W. Canton, Ohio 44703

Re: Gayle Norris, et al. v. Michael Seider, M.D.

## Dear Jeff:

I want to thank you again for the excellent handling of the mediation in this matter earlier this week. My clients are certainly relieved that their litigation experience ended without the uncertainty and anxiety of trial. You have tremendous skills that seem to be getting even sharper over time and I wish you continued success in all things.

Best regards,

Kevin P. Hardman

/kph

ee: Mr. and Mrs. Gayle Norris

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